Frequently asked questions for applicants traveling from outside of Georgia for American Citizen Services at the U.S. Embassy in Tbilisi, Georgia

Q1: Are American Citizen Services available at the U.S. Embassy in Tbilisi, Georgia, for nonresidents of Georgia?

A1: Yes, nonresidents are welcome to schedule appointments for American Citizen Services using our online system. However, availability is limited and wait times may be extended. Please see our web pages for passport services and citizenship (Consular Report of Birth Abroad, or CRBA) services.

Please note that unless there is no U.S. embassy or consulate in the child’s country of birth, or the U.S. embassy or consulate in the child’s country of birth is not processing CRBAs, final processing of a CRBA must be done in the country in which the child was born. This means that if you apply for a CRBA in a country other than the country where your child was born, processing of your case will take longer; see below for more information on estimated time frame. (Please also see other questions below specifically regarding children born in Russia.)

Q2: What are Georgia’s requirements for entry? Will I need to quarantine on arrival or arrive with a negative COVID-19 PCR test?

A2: U.S. citizens traveling to Georgia are subject to Georgian Government entry requirements, including COVID-19 restrictions. A passport is required to enter Georgia, and additional requirements apply based on vaccination status. Review our COVID-19 page, Entry and Exit Requirements, for the most up-to-date information.

Q3: I am traveling to Georgia from Russia. What information or special requirements apply?

A3: U.S. citizens seeking to register the birth of their Russian-born child may apply for CRBAs at any U.S. embassy or consulate in the world that is open for routine services. However, after acceptance at a post other than Riga, Tallinn, or Tbilisi, the case will be sent to one of those three locations for adjudication. This will delay the processing of your case. Processing and mailing time vary, but if you apply in a place other than Riga, Tallinn, or Tbilisi, you should count on approximately three months after the interview and the case is documentarily complete. This time frame also applies if you apply in Tbilisi for a CRBA for a child born in a country other than Russia or Georgia.

Alternatively, U.S. citizens seeking to register the birth of their Russian-born child may apply directly at Embassies Riga, Tallin, or Tbilisi. These embassies are authorized to both accept and adjudicate CRBA applications for Russian-born children. If you apply in Riga, Tallinn, or Tbilisi, you should count on approximately one month after the interview and the case is documentarily complete.
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Q4: What are the U.S. Embassy’s requirements for entry on the date of my appointment?

A4: As stated on our American Citizen Services web page, applicants required to appear at the Embassy for an interview or other consular service must meet the following requirements:

- Have no COVID or other illness symptoms, or a positive COVID test, or been under quarantine, or had close contact with anyone under quarantine or who had a positive COVID test, in the last 14 days; and
- Comply with all Georgian Government entry requirements (generally being fully vaccinated or have a negative PCR test result administered 72 hours or less before arrival in Georgia), if applicable.

Please note that there is no waiver of or exemption from these requirements.

Q5: How long will it take for my CRBA or passport to arrive?

A5: CRBAs and passports generally take about a month after the interview and the case is documentarily complete. If you will not be in Georgia for a month, we may be able to ship the CRBA or passport to you in another country.

Q6: What are the requirements for shipment of the CRBA or passport to a location outside of Georgia?

A6: The first requirement is that you must give us a prepaid, addressed, DHL (note: you may not use TNT or FedEx to ship a passport internationally) envelope (or a prepaid waybill and DHL account number). You may provide this in person at the time of your appointment, or you may email it to us at AskConsulTbilisi@state.gov.

In the case of shipment of a passport, a second requirement relates to your prior U.S. passport:

- If your prior U.S. passport is still valid, you must leave it with us; it will not be available for you to travel back to your country of residence outside of Georgia.
  - We will cancel the prior passport once we receive the new one and confirm that all biodata is correct. We will mail you the prior, canceled, passport along with the new passport.
  - If you are a U.S. citizen and traveling to the United States, U.S. law requires you to enter the United States on your U.S. passport, and therefore shipment of the new passport to an address in the United States is not possible, because you will not be able to leave your prior passport with us.
- If your prior U.S. passport is expired already, you do not need to leave it with us and can take it with you on the date of your appointment. Of course, the prior passport is no longer valid for travel.

Please note that DHL has suspended service to and from Russia and we are therefore no longer able to ship documents to Russia. Instead, we can ship your child’s CRBA and/or passport to a U.S. or other address where DHL is currently providing service. Please see above requirement to provide a prepaid,
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addressed, DHL envelope (or a prepaid waybill and DHL account number). Alternatively, you may choose to wait in Georgia until your documents arrive so that you can retrieve them personally. Only one person needs to appear at the Embassy to retrieve documents. Alternatively, you may designate a person in writing to retrieve the documents for you once they arrive.

Q7: I can’t wait a month in Georgia and can’t leave my prior U.S. passport with you. What can I do?

A7: If you need a passport for immediate travel to the United States, please review our information on emergency passports (EPDPs).

Q8: Who is required to appear in person for an appointment?

A8: For a CRBA appointment (which can also include applying for the child’s first U.S. passport), a parent (or legal guardian) and the child applicant must appear in person. If only one parent appears, it is not required to be the U.S. citizen parent seeking to transmit U.S. citizenship. The minor is always required to appear in person.

For a minor passport renewal appointment (under age 16), both parents (or legal guardian) and the minor applicant must appear in person. Please refer to the next question and answer for guidelines in the case that one parent cannot appear in person. The minor is always required to appear in person.

For an adult passport renewal appointment (age 16 or 17), one parent and the minor applicant must appear in person. The minor is always required to appear in person.

For an adult passport renewal appointment (age 18 or older), the applicant must appear in person.

Q9: I am renewing my child’s U.S. passport and I know both parents are required to attend the appointment, but only one parent is able to come to Georgia with my child. What should I do?

A9: Please review the information on this topic on our website. If one parent is not physically present, a notarized form DS-3053 and a photocopy of both sides of the non-applying parent’s passport or photo ID should accompany the application. If the non-appearing parent is not in the United States, the form may be notarized at the nearest U.S. embassy or consulate. We recommend that you check an embassy’s website or COVID-19 page for a listing of current services. (DS-3053 notarization services are not available at the U.S. Embassy in Moscow, but you may be able to get a DS-3053 notarized by a local notary in Russia. If a local notary will not notarize a form in English, you may provide a separate, notarized statement from the non-applying parent clearly identifying the minor and consenting to passport issuance to the minor, along with a photocopy of both sides of the non-applying parent’s passport or other photo ID. The statement can be in Russian but you must also provide a certified English translation.)
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Q10: Can I do a CRBA and/or passport interview virtually?

A10: Virtual interviews are not available in Tbilisi. You can inquire with the U.S. consulate in Frankfurt, Germany, about the possibility of doing a partially virtual interview (that would not require the physical presence in Germany of the child or the second parent) for your child's U.S. citizenship documents.

Q11: I can’t find an available appointment online. What should I do?

A11: We add appointments periodically as local conditions, resources, and safety considerations allow. Please keep checking our website for availability.

Q12: I need a Consular Report of Death Abroad for a U.S. citizen who died in Russia. How can I arrange this?

Q12: The U.S. Embassy in Tbilisi has been designated as an authorized post to issue Consular Reports of Death Abroad (CRODAs) for U.S. citizens who died in Russia. Please consult our website for the Disposition of Remains Report and contact us via email at AskConsulTbilisi@state.gov concerning the arrangements to send/receive the documents. As noted above, however, DHL shipments to and from Russia are currently suspended.